Our Customer Portal can be accessed from many modern platforms and requires TLS 1.2 to be enabled. Any questions contact Raebusiness@baesystems.com

**Note:** If TLS 1.2 is not enabled *Error Page Not Found* message will be displayed.

Technical Publications service is currently not compatible with Chrome, Edge or Safari browsers.

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**Check TLS 1.2 is enabled!**

- **Chrome**
  - Open Chrome, click `Ctrl` or `Alt F`
  - Select *Settings*, then *Show Advanced settings*...
  - Scroll to Network section and click *Change Proxy settings*...
  - Select *Advanced* tab
  - Scroll to the security section, select *Use TLS 1.2* checkbox, and press *OK*.
  - Close your browser and restart Google Chrome.

- **Internet Explorer**
  - Open Internet Explorer, click *Tools* icon or `Alt T` then click *Internet Options*.
  - In the Internet Options dialog box, click the *Advanced* tab.
  - Scroll to the *Security* section, select the *Use TLS 1.2* checkbox, and press *OK*.

- **Firefox**
  - Open a Firefox and enter `about:config` in the address (URL) bar and press *Enter*
  - When prompted, click *I'll be careful, I promise!* and accept the warning
  - Scroll down to *security.tls.version.max*
  - Double-click *security.tls.version.max*, change the value to 3 and press *OK*.
  - Close your browser and restart Firefox

- **Safari**
  - There are no options for enabling SSO protocols. If you are using Safari version 7 or greater TLS 1.2 is automatically enabled.

- **Edge**
  - Click Windows *Start* button
  - Type *Internet Options* and press return
  - Click the *Advanced* tab.
  - Scroll to the *Security* section, select the *Use TLS 1.2* checkbox, and press *OK*.

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**Supported Platforms**

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<th>Platform</th>
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<th>Supported Browsers</th>
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<tr>
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<td>Edge 13 / Win 10 R</td>
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